

Medi-Cal Managed Care Comparison Chart

The information is being provided for INFORMATION purposes only. To order an enrollment package, or for assistance filling one out, call 1-800-430-4263. Translators are available. For TDD/TTY users, call 1-800-430-7077

Alameda Alliance for Health		
Standard Benefits	Doctor Visits Specialist Services Hospital Care (inpatient and outpatient) Emergency Services Prenatal Care Newborn & Well-Baby Care Shots for Children	Family Planning Health Education Classes & Materials Vision, Dental, Hearing, Acupuncture, & Chiropractic Visits for eligible members. Please contact Member Services for eligibility requirements
Plan Network Hospitals* <i>*In the event of an emergency, call 911</i>	Alameda County Medical Center – Fairmont and Highland Campuses Alameda Hospital Alta Bates Medical Center Children's Hospital & Research Center, Oakland Eden Medical Center San Leandro Hospital	St. Rose Hospital Summit Medical Center – North, West, and South Pavilions University of California San Francisco Medical Center Valley Memorial Medical Center Valley Care Medical Center Washington Hospital
Doctors you can go to	Alliance members can choose from a network of over 1,700 doctors, 15 hospitals, 29 community health centers, and more than 200 pharmacies throughout Alameda County. If a health care provider you prefer is not listed in our provider directory, please call us at 510-747-4510 and we will contact the provider to find out if he or she is interested in joining our network.	
Urgent Care Centers	Call your Primary Care Provider first for urgent care.	
Pharmacies	Conveniently located pharmacies in your neighborhood. We have over 200 network pharmacies located throughout Alameda County. See the Provider Directory for a full listing.	
Vision Plan	Please refer to our Provider Directory for vision providers or call 1-877-932-2738 or 510-747-4567. If you do not qualify for vision coverage through Medi-Cal, you may be able to get some vision services if your Medi-Cal is with the Alliance. Contact the plan for details.	
Assistance with Public Transportation	The Alliance can provide bus tickets to medical appointments for Medi-Cal Alliance members.	
Health Education	Free Classes and Materials on many health topics Member Newsletters Videos & DVDs Call Health Education at 510-747-4577 for more information.	
Languages	Free interpreter services for medical appointments; call us to schedule. Our Member Service Representatives can assist you in the following languages: English Spanish Cantonese and Mandarin Vietnamese and many other languages.	
Member Services Hotline	Member Services Representatives are available Monday – Friday from 8 a.m. – 6 p.m. by calling 1-877-932-2738 or 510-747-4567.	

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Anthem Blue Cross Partnership Plan		
Standard Benefits	Doctor Visits Specialist Services Pharmacy Hospital Care (inpatient and outpatient) Emergency Services (24 hours a day, 7 days a week)	Prenatal Care Newborn and Well – Baby Care Family Planning Services Vision Services (eye exams and glasses) Health Education Services Immunizations
Plan Network Hospitals* <i>*In the event of an emergency, call 911</i>	Alameda County Medical-Center-Highland Campus Alameda Hospital Alta Bates Medical Center Alta Bates Summit Campus Children's Hospital Oakland	Eden Hospital Med Center San Leandro Hospital Valley Memorial Hospital ValleyCare Medical Center Eden Laurel Grove Hospital
Doctors you can go to	Choose the doctor you want to provide your services. We have over 335 Primary Care Physicians who work directly with over 950 Specialists to take care of you. Many of them are right in your community. Please look in the Anthem Blue Cross Provider Directory for a doctor near your home.	
Urgent Care Centers	Anthem Blue Cross offers 24-hour access to care.	
Pharmacies	With over 185 pharmacies to serve you, you are sure to find one near your home. Our network includes many chain and independent pharmacies. Please look in the Anthem Blue Cross Provider Directory for a pharmacy near your home.	
Vision Plan	We have over 120 eye doctors to serve you. Please look in the Anthem Blue Cross Provider Directory for an eye doctor near your home.	
Assistance with Public Transportation	24-hour emergency transportation services. For non-emergent transportation contact Anthem Blue Cross.	
Health Education	Health Education Classes and Community Events in your area Member Newsletters Audio Health Library – over 430 health topics	
Languages	Our Representatives can assist you in the following languages: Spanish Cantonese Vietnamese and many more...	
Member Services Hotline	Do you have a question? Call our Member Service Unit 1-800-407-4627 We are available 7am to midnight and can answer your questions. Call our 24-hour Nurse Advice Line 1-800-224-0336 Listen to many health topics or talk with a registered nurse. Call our Teen Line 1-800-956-TEEN (confidential) Health Information service with trained registered nurses that understand the special needs of teenagers. TDD (Telecommunication Device for the Deaf) 1-888-757-6034 For the hearing impaired which directly accesses customer service staff in the Member Service Unit.	